How To
Check a Requisition or Purchase Order’s Status

The following steps will show a requester/approver how to review the status of a requisition/purchase order (PO). *Please note, if an approver was included in a requisition approval chain that is not from their department – they may not be able to pull up that requisition to review it after they have approved it.* Please submit a service request via service.kennesaw.edu/ofis with any questions.

1. Log in to PeopleSoft via https://www.usg.edu/gafirst-fin/ by clicking GeorgiaFIRST Financials under Core Users on the right of the page. You will be prompted to log in using Duo.
2. Click the compass icon at the top right of the page. This opens the NavBar menu.
   a. NOTE: Do not click the GFM Shopper Access tile to get to the marketplace. It routes you through "Window Shopper" mode, through which you will not be able to complete your order.
3. In the NavBar menu, click Navigator > eProcurement > Manage Requisitions.
4. On the new page, clear out Date From/To, Requisition Status, and Origin.

Manage Requisitions

5. Enter the Requisition ID or PO ID and press Search.
6. The requisition information will pop up below. Request State will indicate where in the process the Purchase Order (PO) is. Click the grey triangle to view the cycle status.
7. What each Request State status means:

a. Pending
   i. The requisition is still in the approval process and a purchase order has not been created.
   ii. The remaining approvals can be viewed by clicking on the Approvals icon (second from the left icon in the above picture).

b. Open
   i. The requisition has not been fully submitted for approval. It cannot proceed to a purchase order until the requisition has been saved and submitted.

c. Denied
   i. The requisition has been denied by one or more approvers in the approval chain and must be resubmitted properly (see our job aids page for instructions) or canceled.

d. SeeLines
   i. The edited requisition has not gone back through the approval process. To fix this, follow the How To Resubmit a Denied Requisition job aid on our job aids page.

e. PO(s)Created
   i. A purchase order has been created.
      • The status will change to PO(s) Dispatched when the purchase order processing has been completed by the KSU Procurement Office.
      • Dispatched usually means the PO has been sent to the vendor.
   ii. The PO Number can be viewed by clicking on the Purchase Orders icon (fourth from the left icon in the above picture).

f. Complete
   i. The PO has been closed.
      • If the PO was created in the current fiscal year, any unused encumbered funds will be released back. If the PO is from a previous fiscal year, submit a service request via service.kennesaw.edu/of to ask how to proceed.