



Procurement Service Level Agreement (SLA) Analysis

Req Number
All

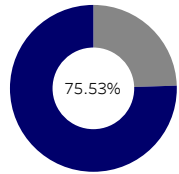
Department
All

Supplier
All

Priority
■ High
■ Medium

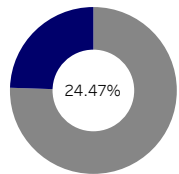
| # of Fully Approved Reqs Current Month(s) | # of Reqs In Progress Current Month(s) | # of Reqs with PO Issued Current Month(s) | # of Reqs that Met SLA Goal Current Month(s) | Avg. # Days to Completed Current Month(s) | Avg. # Days+/- SLA Goal Current Month(s) |
|---|--|---|--|---|--|
| Total 188 | Total 46 | Total 142 | Total 142 | Total 3 | Total ↓ -5 |

Requisition Status
Approved/PO Released

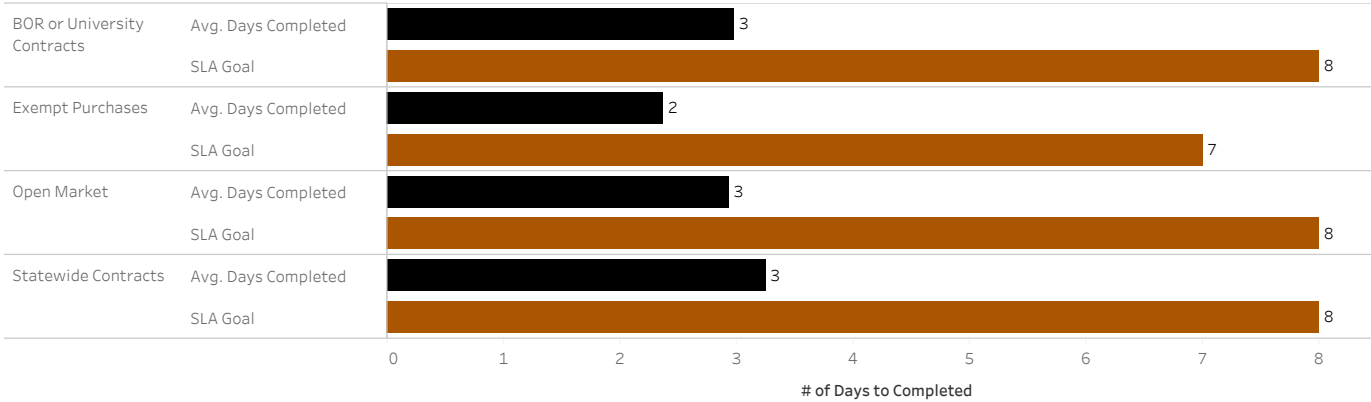


Requisition Status
Pending

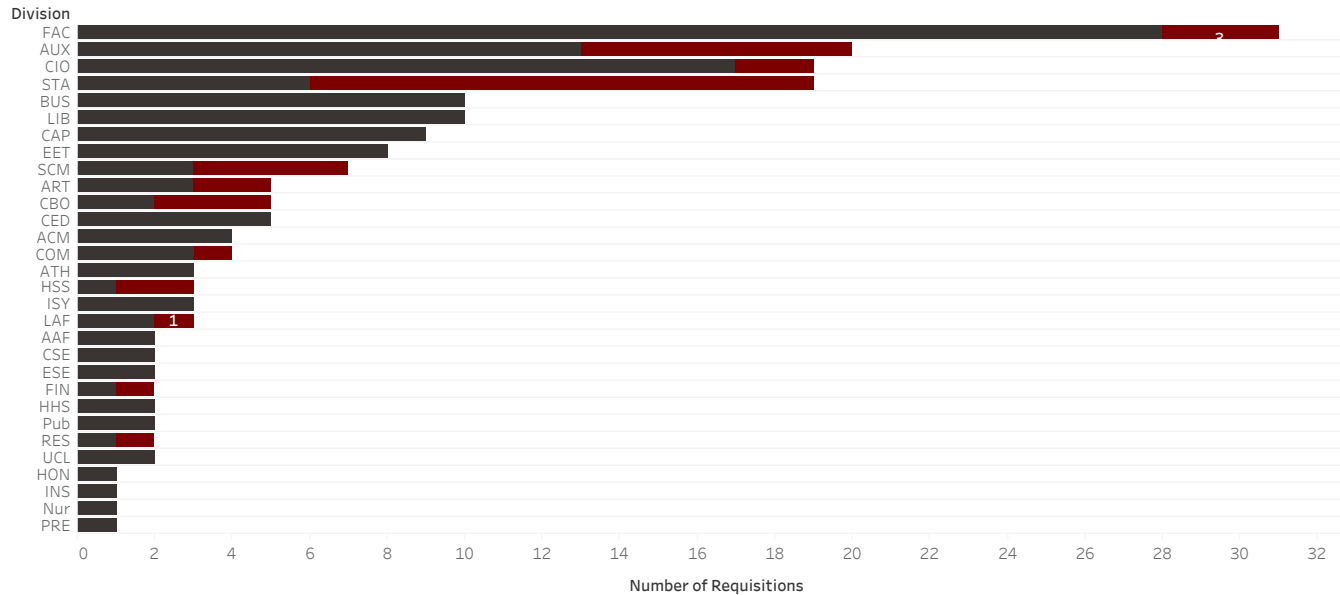
Click the title above for more details



Completed Requisitions by SLA Type Vs. Actual/Goal



All Requisitions by Division and Priority Level



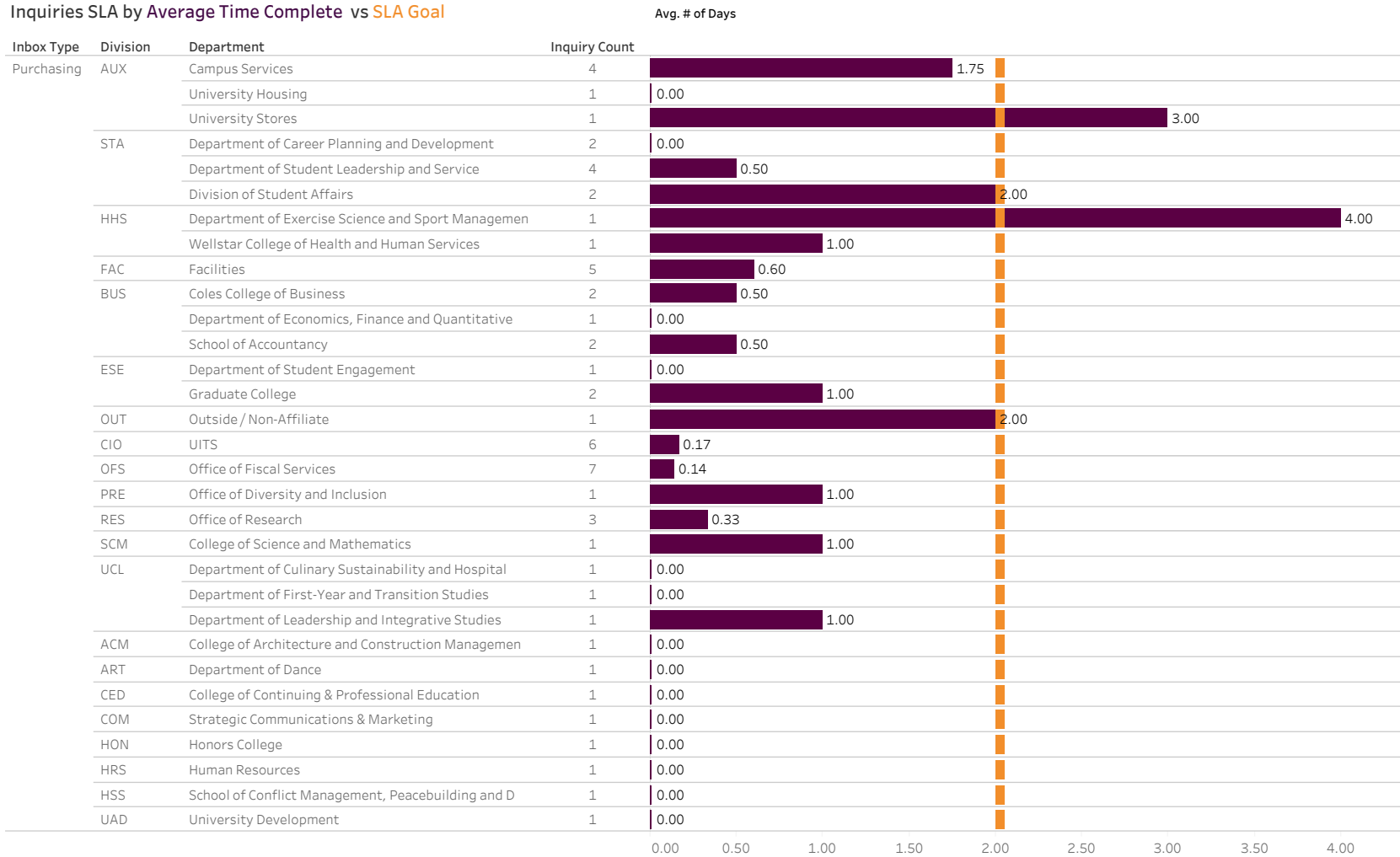


Procurement Service Level Agreement (SLA) Inquiry Analysis

Inbox Type
Purchasing

| Total Inquiries | Avg. # Days to Inquiry Completion | Avg. # Days Over/Under SLA Goal |
|------------------|-----------------------------------|---------------------------------|
| Purchasing 59 | Purchasing 0.61 | Purchasing -1.39 |

Inquiries SLA by Average Time Complete vs SLA Goal





Procurement Service Level Agreement (SLA) Inquiry Analysis

Inbox Type
P-Card

| Total Inquiries | Avg. # Days to Inquiry Completion | Avg. # Days Over/Under SLA Goal |
|-----------------|-----------------------------------|---------------------------------|
| P-Card 103 | P-Card 0.19 | P-Card -1.81 |

Inquiries SLA by Average Time Complete vs SLA Goal

