

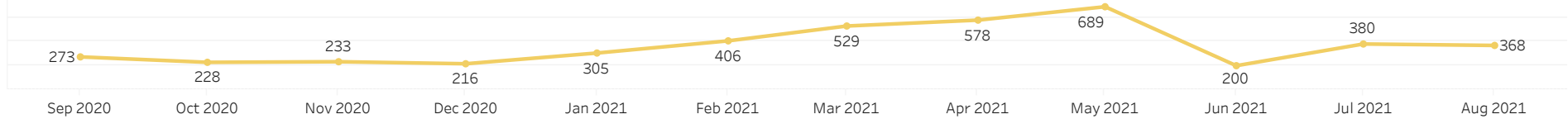
Procurement Service Level Agreement (SLA) Analysis

Fiscal Year 2022 Month August

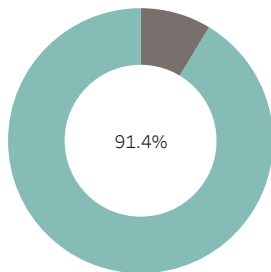
Total Number of Reqs			Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion	Avg. Days +/- SLA Goal
Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total	Total
368	64	432	46	4	50	322	60	382	318	31	349	4.7	↓ -3.3

12-Month SLA Trend

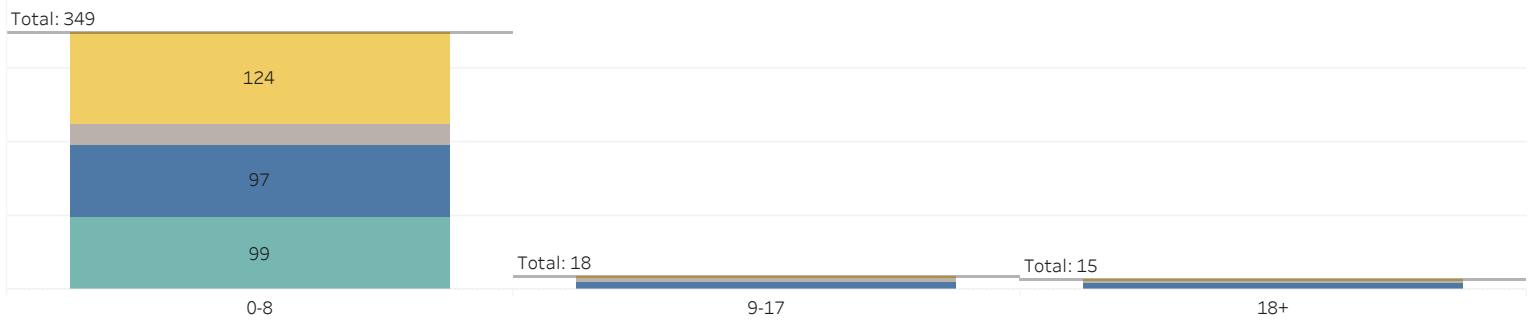
Requisitions That Fall Under SLA - Received by Month



% Meeting SLA (# Met ÷ # PO Released)

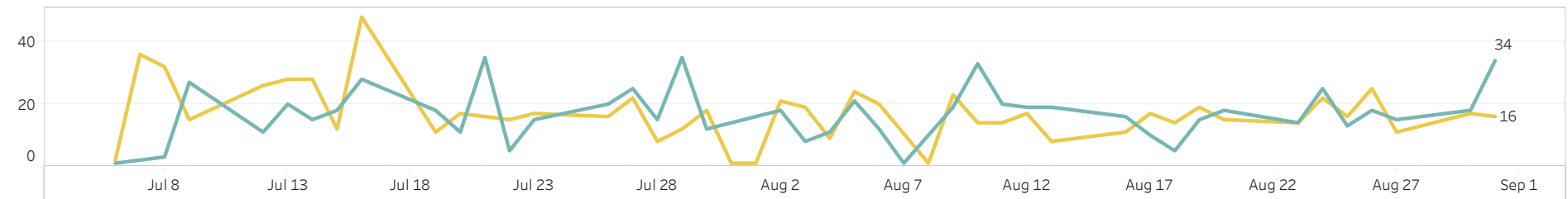


Number of Requisitions by Aging Group



Daily Procurement Workload

All Requisition Types Received and POs Released - Last 60 Days

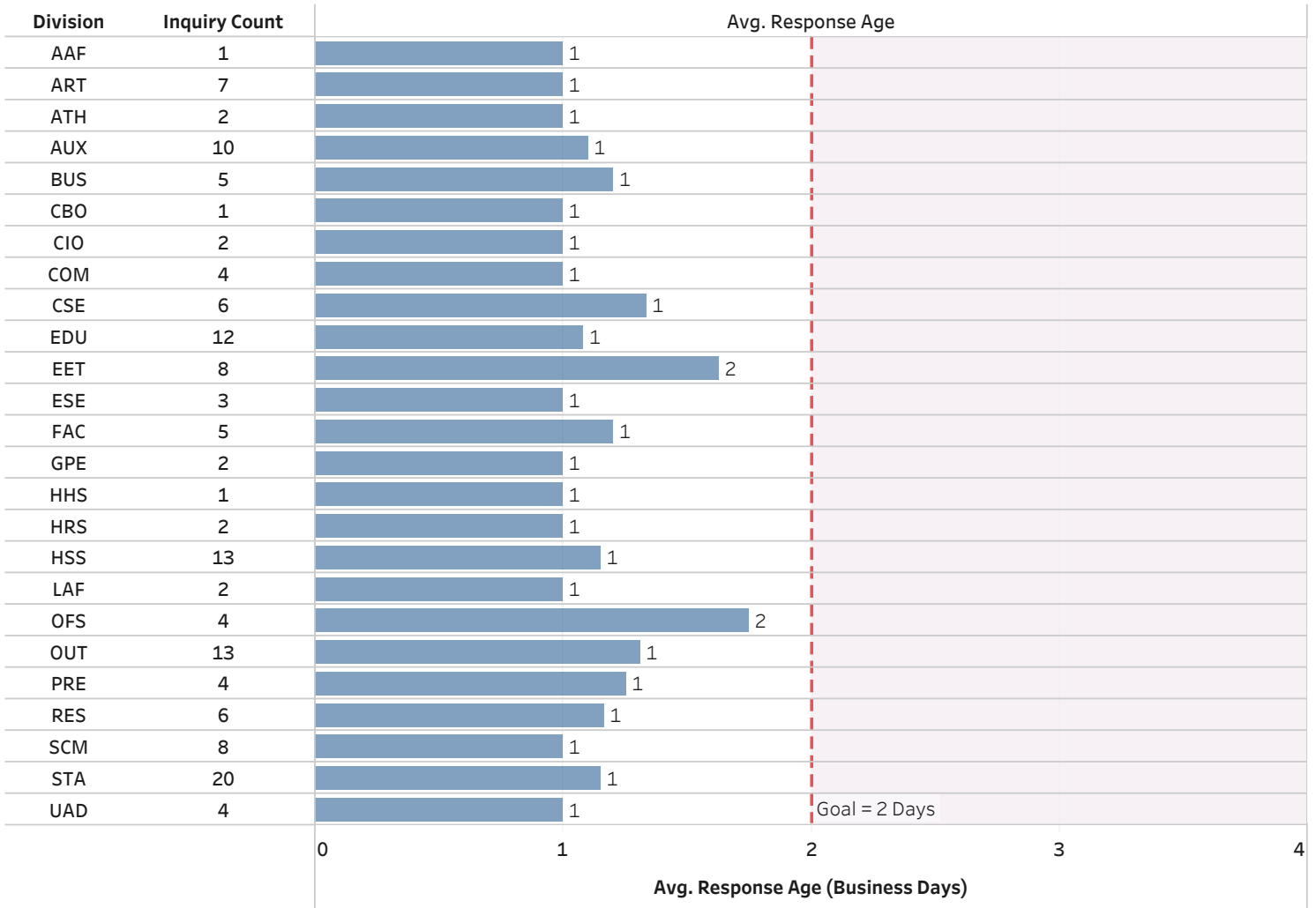


Total Inquiries

Avg. # Days to Response

145

1.2



Total Inquiries

83

Avg. # Days to Response (Goal = 2 Days)

2.2

Avg. # Days to Resolution (Goal = 5 Days)

4.2

Average Purchasing Response & Resolution Ages

