

Jul 8

Jul 13

Jul 18

Jul 23

Jul 28

Procurement Service Level Agreement (SLA) Analysis

Fiscal Year 2022

Month

August

Aug 12

Aug 7

Aug 17

Aug 22

Sep 1

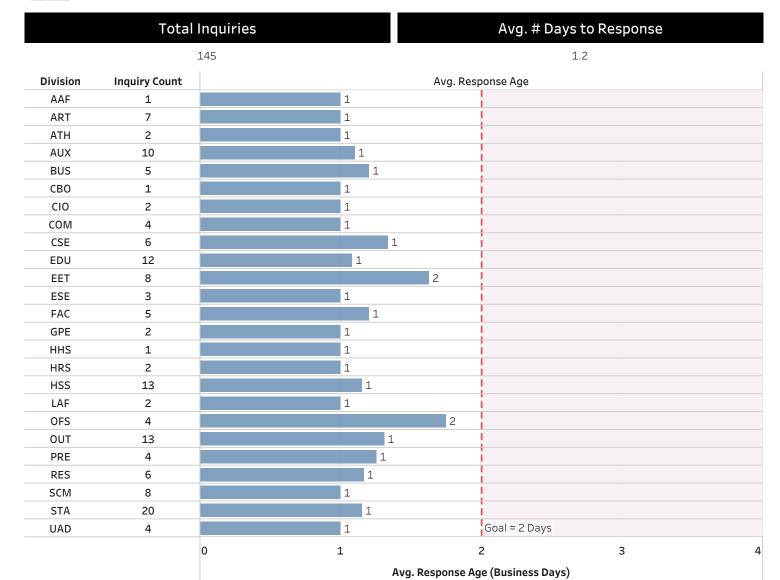
Aug 27

Total Numbe	Reqs In Progress			Reqs with PO Dispatched			Reqs Meeting SLA Goal			Avg. Days to Completion		Avg. Days +/- SLA Goal		
rent Prior		Current	Prior	Total	Current	Prior	Total	Current	Prior	Total	Total		Total	
68 64	432	46	4	50	322	60	382	318	31 349		4.7		- -3.3	
Month SLA duisitions That	Trend Fall Under SLA	- Received by	Month											
		233						529		578	689		380	368
273	228	233		216	305		406					200		300
Sep 2020	Oct 2020	Nov 20	20	Dec 2020	Jan 202	21	Feb 2021	Mar 2021	Д	Apr 2021	May 2021	Jun 2021	Jul 2021	Aug 2021
% Meeting SLA (# Met ÷ # PO Released)		Num	Number of Requisitions by Aging Group								SLA Type BOR or University Contracts Open Market Exempt Purchase Statewide Contra			
(ii wice · ii · i ·	Releasedy	Total:	349											
				12	4									
91.49	%			97	7									
				99			Total: 1	8			Total: 15			
			0-8			9-17					18+	18+		
	n ent Worklo a bes Received ar		sed - Last		Reqs Receive POs Release									34

Aug 2

P-Card Inquiry Analysis

Month August Fiscal Year 2022





Purchasing Inquiry Analysis

Month August Fiscal Year 2022

Total Inquiries
83

Avg. # Days to Response (Goal = 2 Days)

Avg. # Days to Resolution (Goal = 5 Days)

2.2

4.2

Average Purchasing Response & Resolution Ages

