Procurement Service Level Agreement (SLA) Analysis

<table>
<thead>
<tr>
<th># of Fully Approved Reqs</th>
<th># of Reqs In Progress</th>
<th># of Reqs with PO Issued</th>
<th># of Reqs that Met SLA Goal</th>
<th>Avg. # Days to Completed</th>
<th>Avg. # Days+/-% SLA Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total</td>
<td>188</td>
<td>Total</td>
<td>142</td>
<td>Total</td>
<td>Total</td>
</tr>
<tr>
<td>Department</td>
<td>All</td>
<td>Department</td>
<td>All</td>
<td>Supplier</td>
<td>All</td>
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<tr>
<td>Supplier</td>
<td>All</td>
<td>Priority</td>
<td>High</td>
<td>Medium</td>
<td></td>
</tr>
</tbody>
</table>

Completed Requisitions by SLA Type Vs. Actual/Goal

- BOR or University Contracts
  - Avg. Days Completed: 3
  - SLA Goal: 8
- Exempt Purchases
  - Avg. Days Completed: 2
  - SLA Goal: 7
- Open Market
  - Avg. Days Completed: 3
  - SLA Goal: 8
- Statewide Contracts
  - Avg. Days Completed: 3
  - SLA Goal: 8

Requisition Status

- Approved/PO Released: 75.53%
- Pending: 24.47%

All Requisitions by Division and Priority Level

Division

- FAC
- AUX
- CIO
- STA
- BUS
- LIB
- CAP
- EDT
- SOC
- ART
- BLD
- CEM
- AGM
- CCM
- ATH
- HSS
- IDY
- LAF
- AFR
- CSE
- EIS
- FIN
- HHS
- PUB
- RES
- UCL
- HON
- INS
- Nur
- PRE

Number of Requisitions